

RETURNED MATERIAL AUTHORIZATION (RMA) FORM

BENECOR RMA # _____ RGA # (IF APPLICABLE) _____

DATE _____ PRODUCT # _____

PRODUCT DESCRIPTION _____

QUANTITY _____ SERIAL NUMBER _____ DATE OF PURCHASE _____

DISTRIBUTOR CONTACT INFORMATION

COMPANY _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____ COUNTRY _____

CONTACT NAME _____ EMAIL _____

PHONE _____ FAX _____

CUSTOMER CONTACT INFORMATION

COMPANY _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____ COUNTRY _____

CONTACT NAME _____ EMAIL _____

PHONE _____ FAX _____

PROBLEMS/COMMENTS

RESOLUTION

SHIPPING INSTRUCTIONS

SHIP TO BENECOR
ATTN: SERVICE/WARRANTY DEPT.
12809 SILVER LAKE ROAD
BRIGHTON, MI 48116
248.437.4437

Please return warranty products only and do not include tote bases, hoses, couplers, etc. Make sure pumps are emptied of all DEF and wrapped in plastic bags for shipment. **PRODUCT MUST BE SECURELY PACKAGED TO PREVENT DAMAGE. ALL RETURNED PACKAGES ARE PHOTOGRAPHED UPON RECEIPT AND DAMAGED PRODUCT ISSUES WILL NEED TO BE RESOLVED BY CUSTOMER.** Also please have RMA# clearly marked on the outside of the package and confirm that there is a copy of this RMA form inside the package. Please note RMA's are good for 30 days. Pumps left with Benecor over 90 days will be disposed of.